

My position regarding The Official Brown Dust 2 Server

Introduction

Greetings, BotAn's here.

I decided that it is best to just not talk on the Brown Dust 2 Official Global server [referred to as Maincord down the text] anymore, for which I made a message, briefly explaining as to why. You can find it [here](#).

However, after thinking for some time, I find it hard to just ignore all the issues I had, have and currently observe within the maincord. You are free to read my arguments that I will show, you are free to ignore them. Still — what I show here will be **my** history of struggles on the server that usually happened behind closed doors. I do not wish to hold it a secret for it to happen again for another person.

Before I start explaining the situation, I want to clarify two things.

- 1) You can call it making drama, you can decide to not do that. Regardless, I raised some concerns before, they were ignored. This is not how proper management staff should work. My goal is to call out poor management and everything around it.
- 2) I did not leave because of specific people arguing with me. Neither Maincord nor Reddit would be enough to do it. This would never be an issue, if this wasn't on administrator level. In short, my relationship with GMs and, supposedly, several moderators was ruined to the degree I no longer feel safe doing whatever I was doing without me being limited in what I can do to provide help for the players.

Chapter 1: My “warnings” and what on Earth was happening

In total, I believe I received 5 warnings:

1. “Bad attitude towards new players” — while holding the Game Helper role;
2. “Bad attitude towards new players” x2 — alongside with Game Helper role removal;
3. Joke containing child character — alongside with Community Contributor role removal & 7d mute;
4. “Fixation on Aki”
5. “Bad attitude towards new players” x3 — having no roles.

I suggest we talk about every single warning.

Warning 1 & 2: “Bad attitude towards new players”

First, these warnings were issued within the #moderation channel in Maincord. This is a special channel for when moderators need to have a quick talk with someone from the server. That is great, but, basically, makes **it impossible to archive conversations** without making screenshots or forwarding every message, which is already an issue for the ability to appeal to anything that happens within the channel. They were both sent in 2025. I don’t recall the date of the first one, which was sent by Vigilance, but the second happened on 11th of November and was sent by Aki under Lydia's decision.

What was the topic of those warnings? Me being rude to newbies, apparently. I was told to become less rude, sarcastic and such.

When I asked for **examples** of, basically, what I did wrong, since I needed to analyze the context to understand what went wrong, **I was met with denial**, with explaining that it, essentially, **against confidentiality of the person who reported**. Partially I understand, if a newbie reported me and I see the conversation on the screen, it would essentially tell me who filed a report. However, I cannot be sure that that particular person reported me, that’s first. Second, no one bothered to even explain the situation that happened without any names and details. **Basically, even a recap of the situation was out of the question**. Even “spotted” by moderators cases that were not reported also **could not be**

brought up (until the very end) — I had no clue which was should I work towards to “become more friendly towards the new players”.

I received only 2 screenshots where my behavior could allegedly be “rude to some people”, but first screenshot was given after the second warning, therefore after Game Helper role removal, which does not help much, and second screenshot was given even later, after THIRD warning (not related to the behavior).

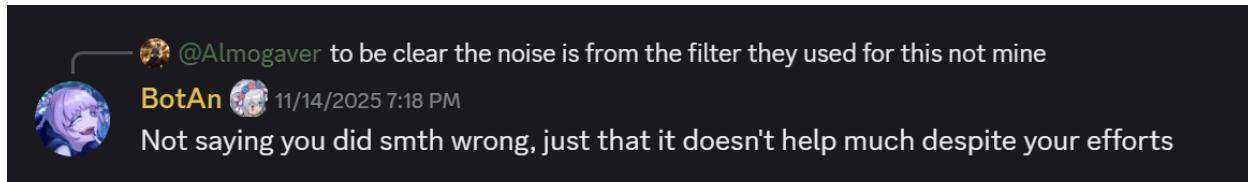
Screenshot 1:



If you read the conversation (or even better, find this conversation via this [link](#)), you will find that my tone was rather **direct** and **straightforward**. While I acknowledge it can be perceived as condescending for some, it was never aimed to attack the player directly. I wasn't offending a person, I pinpointed that he had a wrong buffer initially, then he doubled down that was not a mistake on his part which caused confusion from my side and therefore those messages.

That creates a stalemate: **how do I “improve” my behavior if the only given example does not demonstrate the issue?** If the administration issues warnings based on a report where a person considered a direct and straightforward style of speech to be a rude one, I will not be able to give any game advice in an efficient way, fearing that there will be disciplinary actions for attempts to help people. Simply put, I have no possible knowledge of how each person will behave in each and every situation.

Screenshot 2:



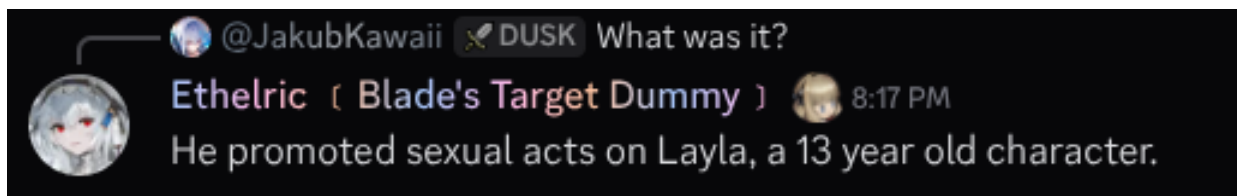
Even if I reassure a person that he did nothing wrong, it still can be viewed as potentially offensive from the moderator’s side — this just makes no possible standards for “rudeness” to people. One more thing regarding the first warning, I was specifically told to stop using the word “bricked” towards players — we will come back to this later.

Warning 3: Joke containing child character

That was on me, no questions about it. To clarify, my joke was revolving around character preferences for crafting, based on characters' sex, completely ignoring the age aspect of characters in a context. For obvious reasons, I will not repeat the joke here. Nonetheless, I received a 7-day timeout as a fair punishment given the severity of the rule I broke.

However, everything that came *during* I was muted for 7 days were not a proper actions from administration and moderator side.

First, a moderator who issued the mute (Ethelric) replied to another person the reason of my mute (now deleted):



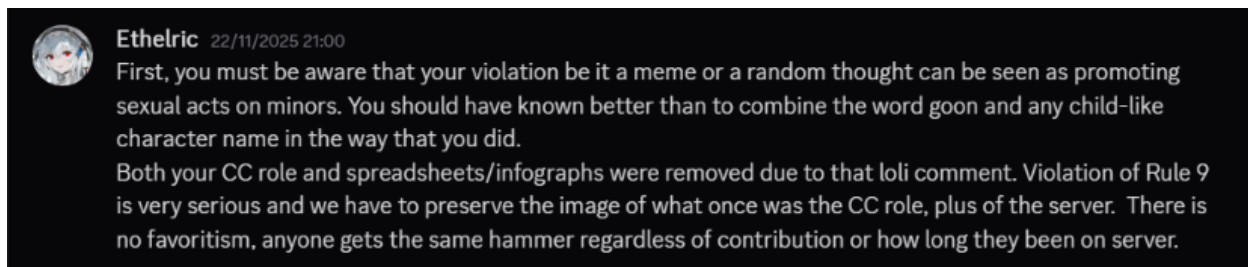
I do not need to explicitly say that this **publicly defames my reputation** — essentially, being accused of being a child pred*tor and such. You get the idea. Especially given that the moderators **had** the context and could see that, if anything, it was a poorly crafted joke. Even if you punish me, moderators should never give such statements, especially publicly, that damage the reputation of an individual, given that the message with violation was removed.

I acknowledge that this message was removed but it took a complaint from my side to Lydia, and the damage, to some degree, was done. I have no knowledge if this was talked through on the moderator's side as unacceptable behavior.

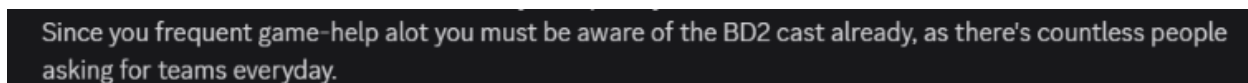
Second, on the third or fourth day, I get the Community Contributor role removed without any message as to why. I had the understanding that it was related to the punishment, but the “slow” action that, on paper, should have been done the first day, if anything, added a whole new layer of confusion. Probably worth mentioning that this situation ended up with terminating this role as a whole and reestablishing the “Community Contributors” idea into “Enthusiasts” (of specific fields) with essentially no grouping with each other, which in my opinion, shredded the contributors as a group.

Third, roughly at the same time, my **events roadmap gets removed from pinned messages in #game-help**. Again, with no notice. From my point of view, it made no sense: you deny new players a piece of information that has no relation to whatever “crime” I committed and have mute for, and especially any player cannot even see that I “committed” anything in the first place. I found out later that the one that removed it was Aki.

Upon contacting Ethelric regarding his comment (image above) and roadmap removal, I got replied with following:



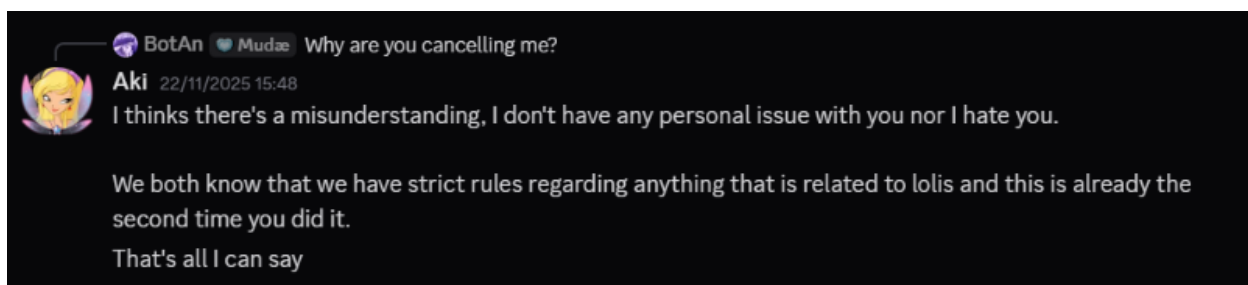
...



I still find it impossible to justify removing game-related data from the access of players, given you already publicly (because warn was public) demonstrated that you do keep an eye on these incidents and punish similar messages.

I also contacted Aki because I considered those late additional matters to be excessive.

The reply I received was following:



Aki claimed I did loli violation **twice**. It was disproved by Lydia, message below).



GM Lydia  21/11/2025 10:38

1. "Another" violation / previous incident

You are right to point this out, and I should clarify my wording.

When I said "another sexual comment involving a child-like character," I was referring to this current case in the context of your **overall warning history**, not that you had already violated the sexual content rule once before in the same way.

To be precise:

- This is your **first** recorded violation of the sexual content rule involving a child-like character.
- However, it is your **second** major warning case overall (the first being about your attitude/behavior as GH/CC), which is why I considered it a "second step" in terms of actions taken.

If my phrasing gave the impression that you had already broken the *sexual* rule once before, that was not accurate, and I apologize for that confusion.

This sets an unpleasant situation where moderators are operating within poor communication, copying GM's words as given with poor phrasing, that can be seen differently from their own point of view, setting a person in a bad light and creating a bias within a moderation team.

All the following questions were simply ignored from Aki's side. So were all questions addressed to yet another moderator, not involved directly into the situation.

I raised my concerns about ghosting and poor moderator communication to Lydia, and I was reassured it would be addressed. I do not know if anything has ever changed in that regard since I never had any similar situation afterwards.

Warning 4: “Fixation on Aki”

It will be addressed within the following Chapter. I do want to keep the context understandable, and, sadly, jumping into a huge mess of personal issues will just break the flow.

Warning 5: “Bad attitude towards new players” x3

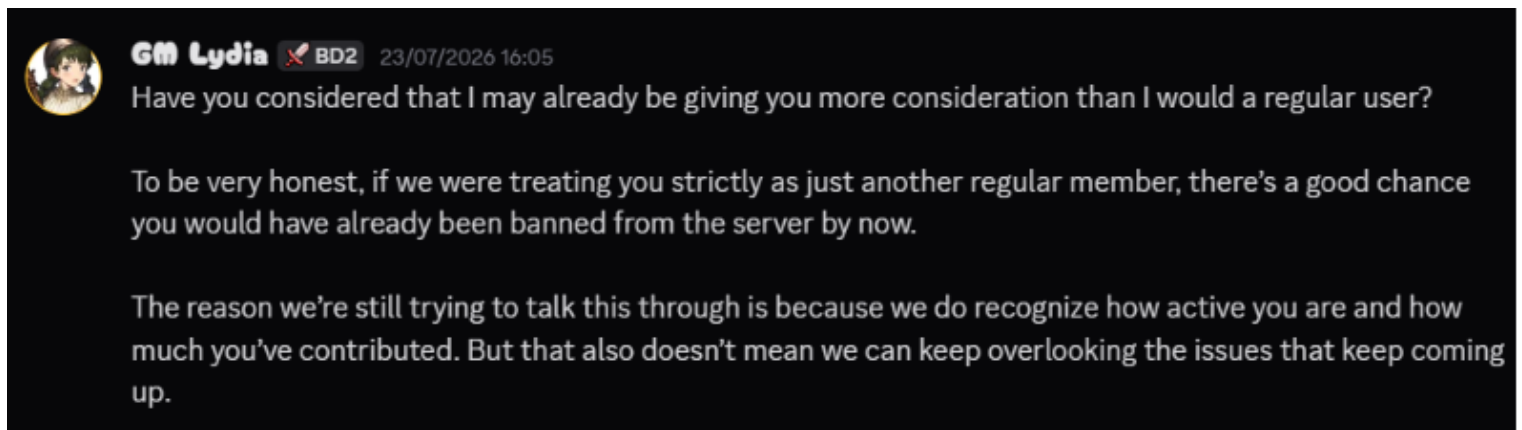
Since I am no longer either Game Helper or Community Contributor, I just continue to function as a regular member of the server. I am still aware of rules, therefore never crossing the line of personal attacks on players, simply because my intention was and is to just help a person whatever it takes.

...Turns out, that I still very much represent the community “officially”, *just because newbies think of me as a helper because I am very active on the server*, and therefore I’m receiving yet another warning with the threat of being banned from #game-help if that ever happens again.

Therefore, it creates an unfair paradox:

- If my dedicated activity makes me an informal representative, simply because new players think so, why do you hold me accountable for the server reputation without any official status?
- If I am just a regular member in the eyes of a server / administration without any official status, everything should be evaluated within server rules, not expectations of how the Game Helper should act in the channel.

Still, after showing this paradox, I am met with this reply:



From a personal point of view, being told that I am not banned yet due to more consideration, **while withholding any examples of said behavior yet again**, renders any attempts of self-correction useless and utterly impossible.

What is troubling me are the double standards. I have a feeling that due to the sheer volume of players I help, few reports from people that did not like me **impact the decision too much** to force me into helping “politely”. I surely do understand that few reports have a loud impact compared to the ton of silent thanks. Yet, no one considers (or it simply does not have an impact) the ratio between thankful people who are fine with me and people who did report my “behavior”. Most of my conversations end up in completely solved questions, only a handful of people have blocked me because they disliked my

bluntness. Regular user does not have 124k messages in #game-help alone, which will inevitably create reports.

Chapter 2: Aki

First, I think I should explain who he is and why he deserves a chapter in my doc.

Aki was a Game Helper before I joined the game. Later, he obtained a Moderator role in October 2025. After objective real life issues, his presence was gone and now he is retired from helping or moderating while still occasionally promoting own guild.

I will deliberately mention that he was the backbone of nearly every guide on the server and of all commands of the bot Veila, run by Viligiance. I respect him as a person that made all the guides I grew on and became the one who I am today.

Why am I talking about him? Well, some moderators up to this day think and deliberately claim to other people that **I had issues with Aki due to a disagreement on guide making** (or smth like that). I cannot be sure, but I think that is GM's thinking as well, or at least that it was a personal beef we just could not ever resolve, for some reason.

This narrative is simply incorrect, **yet no one has ever reached to ask for my side of the story**. I was explaining countless times the issues I am having, which... are not related to guide making? Even more, most of my issues were not addressed towards Aki, but rather lack of Game Helpers etiquette and biased treatment, double standards and much more...?

“Disagreements on guide making”

When it came to Veila, Aki was the one that maintained everything. I was fine with it, but as a fellow Helper, I felt the obligation to help him with the sheer volume of information he needs to go through.

I was offering Aki help with whatever he needs:



BotAn Mudæ 06/07/2025 18:28

If you need to write any guides — lmk, I wouldn't mind helping

BotAn Mudæ If you need to write any guides — lmk, I wouldn't mind helping



Aki 06/07/2025 18:34

Thank you! I already wrote everything, just need to edit my messages since some of the old costumes got a buff recently like Lia etc, it's not hard but the amount is kinda too many. Dw I'll finish everything in an hour or two.



BotAn Mudæ 12/08/2025 18:36

Tell me if you need help with commands updating

BotAn Mudæ Tell me if you need help with commands updating



Aki 12/08/2025 18:37

Thanks, finished them already lol, though a little bit unsure how to word something now that the ranking system of tower is gone



BotAn Mudæ 01/11/2025 11:06

I feel like I should help you more but make sure you're not overloaded k?



Aki 01/11/2025 11:15

GIF



GIF

He never asked me randomly to help with Veila for that matter, ever. The only thing he was asking was phrasing, but that was often publicly, and even then, not directed towards only me and is a minor grammar tweak rather than something more big.

I completely understand the unwillingness to fight over stuff that is born from the **opinion** (such as banner recommendations). I have never aimed to compete with Aki, and created a site with Zormolo with banner recommendations only **after** Aki could no longer maintain his own recommendations, just to replace the “reliable” missing piece within the community.

One extra source, close to the Aki, claimed that he just rejects help because of the trust issues:

20/11/2025 07:50

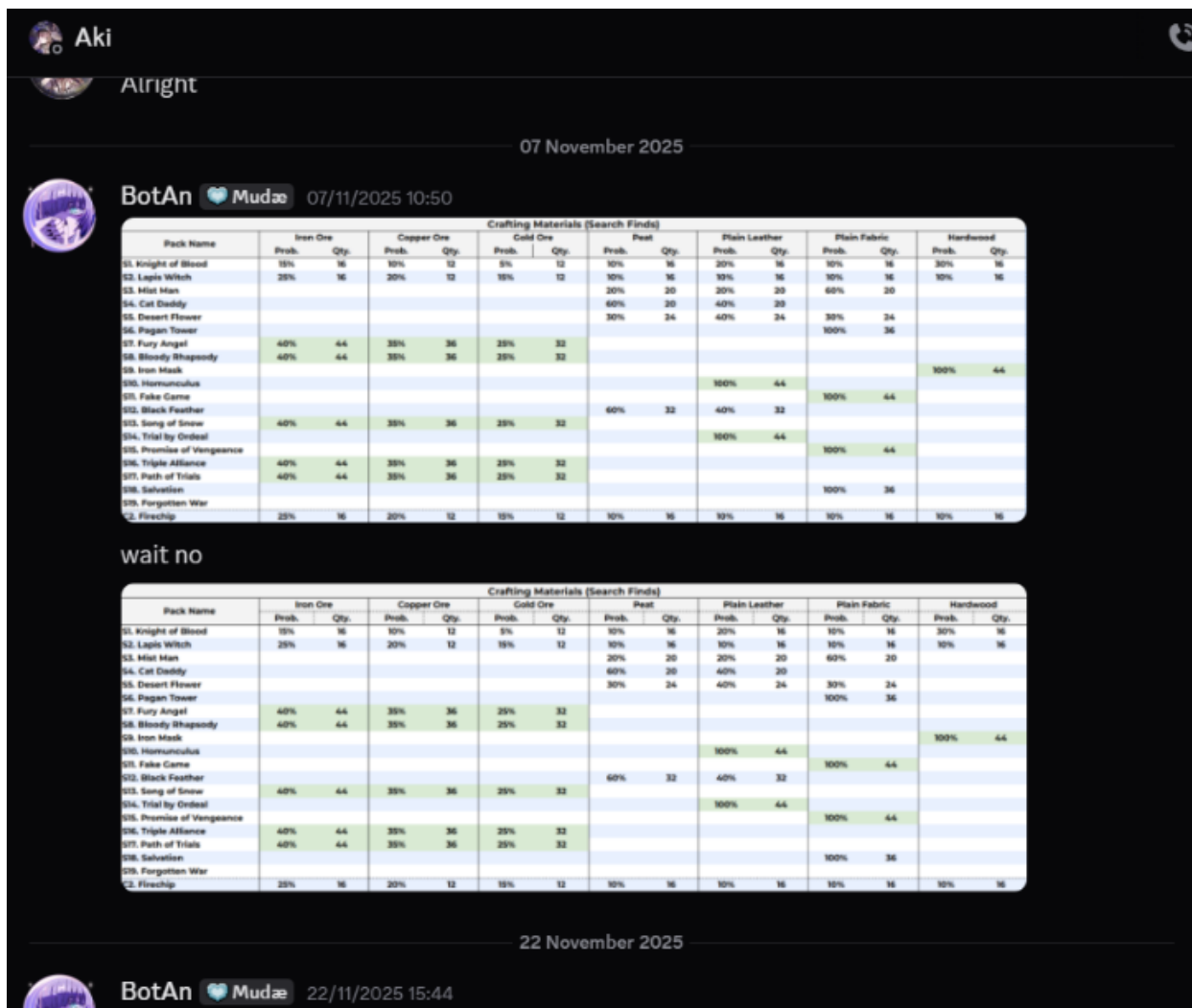
Rejecting to help with bot is bcuz aki got trust issue, he never let me help also when I told him I can help him

Given how Aki was very conservative when it came to the Veila, I raised this issue:

And then there's Aki who does this job (commands) . The issue is... He's doing it almost alone because **he personally wants** it. I asked **multiple** times him directly, that if there's anything I could help with, please, let me know. I get why he wouldn't let me to some recommendations stuff, it's his "swamp" and mixing opinions can be a bad sign, but what about ?sf for example? Why the fuck (sorry) does he ask Seji for the stuff, when there are other helpers and this stuff DOES NOT involve needing some high level theory-crafting to ask Pod / Seji?

You know what is my only contribution to the bot? That's right, eshop pic only because I hated old one due to it being a pain for a colorblind ppl like me. Do you know the process behind it? Right, I came to Aki, explained I want to do this thing, did this thing with some tries and errors, done. But it wasn't like request on Aki's side. He asked me NOTHING to help with.

Additionally, I offered to remake ?sf command's picture, since it was outdated. Aki dismissed the idea, saying that picture was not needed, and even after I sent him the picture, he did not even reply regarding it.



Even if I was actively trying to help, my help was not always accepted simply because of some beliefs.

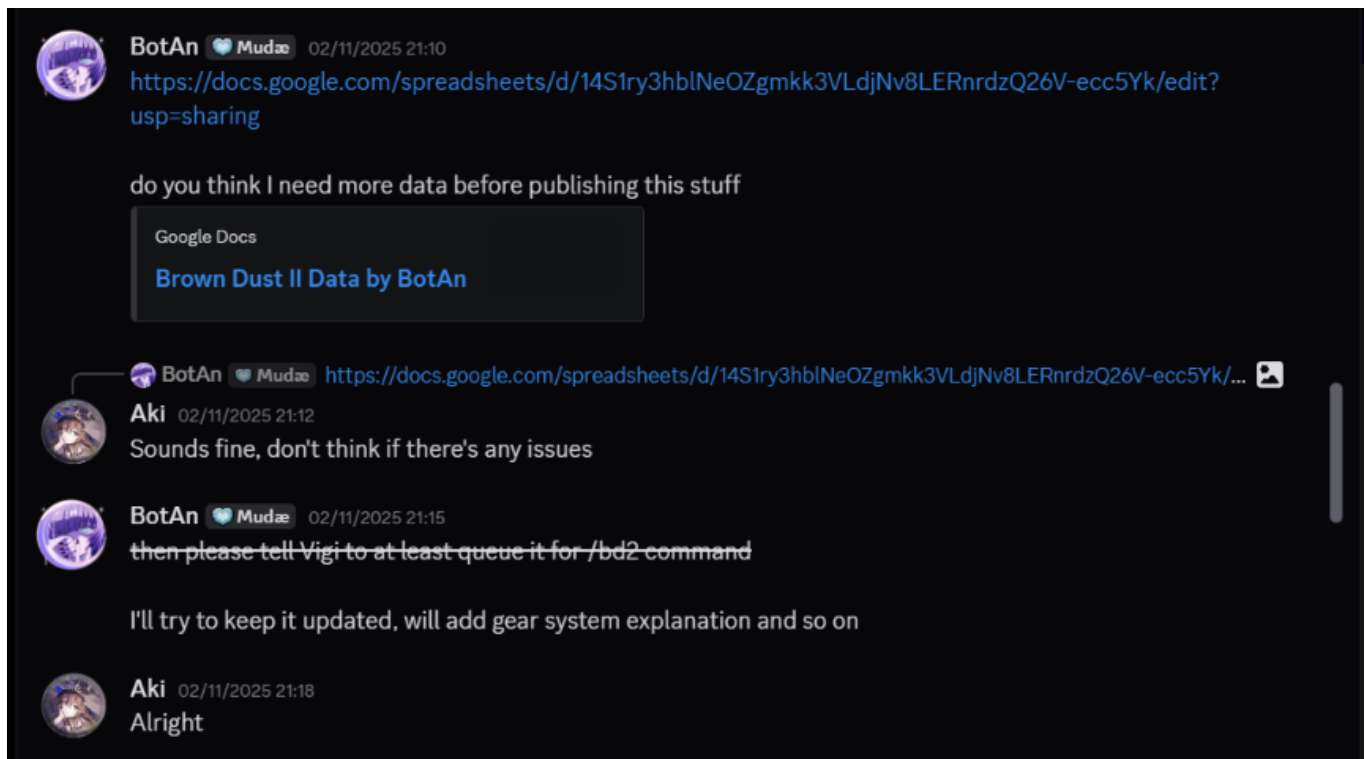
Obviously, when Aki would step down, Veila would become an outdated source of information since no one would be “assigned” to it nor anyone would have access to it, except Vigilance, who is more on the technical side of the bot, rather than guide-maker.

Therefore, I raised the question of making a group that would be able to work on the Veila just to maintain it clean. The question got stalled and rejected by the moderators team due to “a lot of disagreements”.

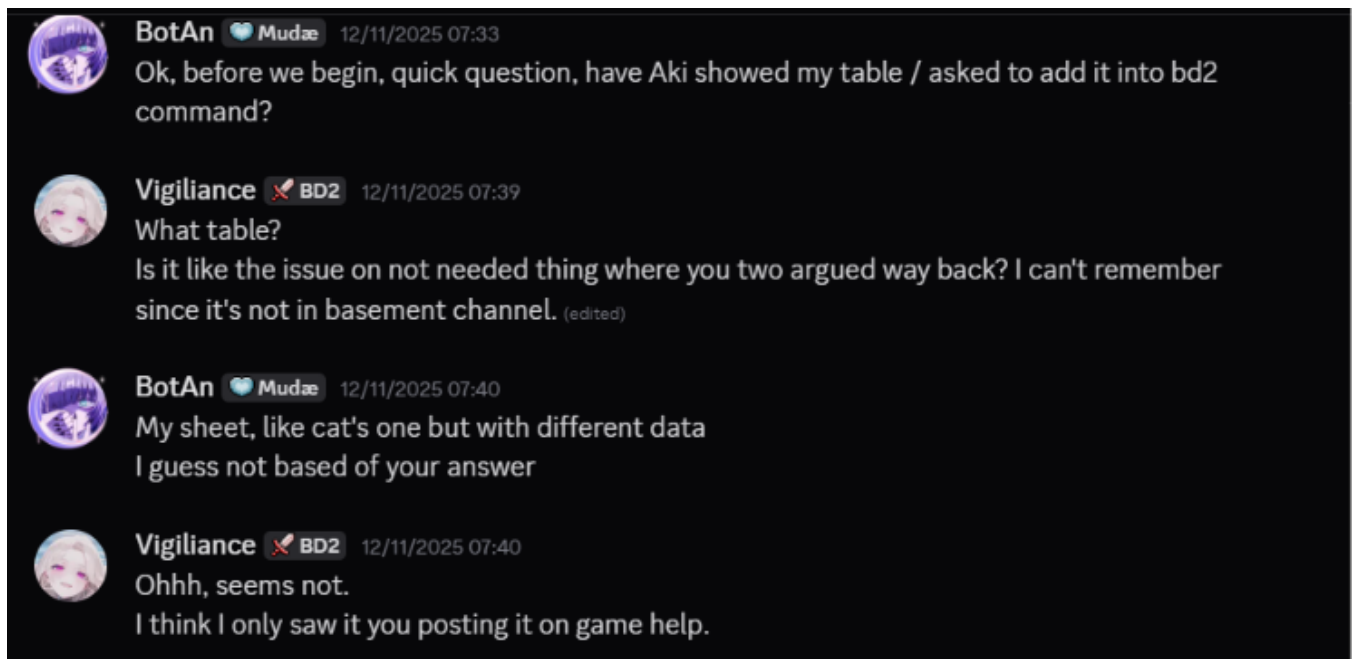
The team thing has a change of plan and had a lot of disagreements. For now it's on hold.

Now, given that new person “responsible” for a Veila, moderator Kitsu cannot maintain it alone, just shows that relying on one person was never and is not a great idea — I’ll touch Veila issues once more later on.

Additionally, my request to add my sheets that contained only exclusive information at the time to a single command got never pushed to the Vigilance



The sheets were never seen by Vigilance until I brought it up directly:



Ok and then last question 100%

<https://docs.google.com/spreadsheets/d/14S1ry3hblNeOZgmkk3VLdjNv8LERnrDzQ26V-ecc5Yk/edit?usp=sharing>

Is there a way this sheet(s) will be added into ?bd2 command one day? (tho ideally not in few months lol)

You can check what I have there, no rush, I worked especially hard on this during the timeout, and I'm trying to maintain unique information in the sheet so I don't look "greedy" for stealing the data or smth

However there's still a lot of work to do (I work with the sheet basically alone excluding data gathering), so if it depends on your decision only for example, but you want to have it more info / being more polished before posting, lmk



Vigilance  23/11/2025 19:01

What one day? Let's just make it today, lmao.



BotAn  23/11/2025 19:01

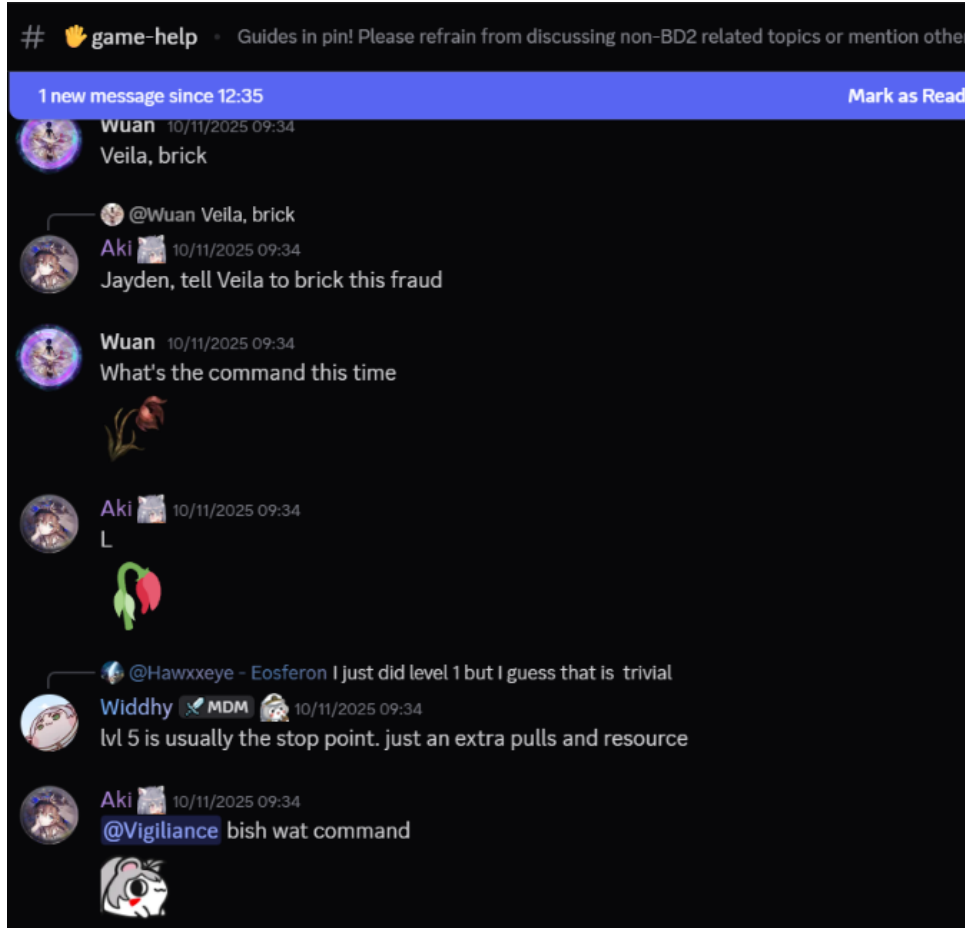
Oh...

“Fixation” on Aki

Now, I should explain as to why I received my 4th warning, which was “fixation on Aki”.

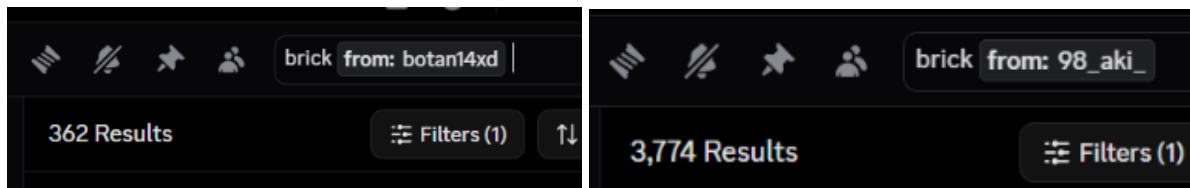
First, I do not really get how this can be a rule breaking to begin with, except for the administration getting fed with reports or other matters.

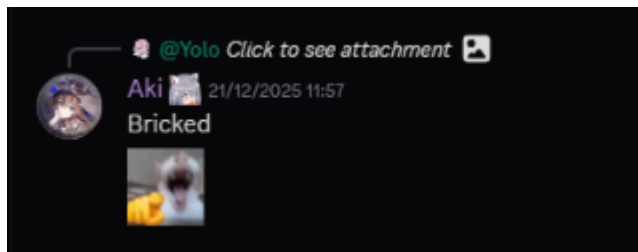
Second, well, since I was reported as being rude to new players and such, then surely everyone was treated the same to avoid double standards, right...?



You cannot convince me that talking like that in #game-help has no effect on new players. Even if these are talks between friends. As a new player, I simply can not differentiate the difference between “Aki’s friends” and new players.

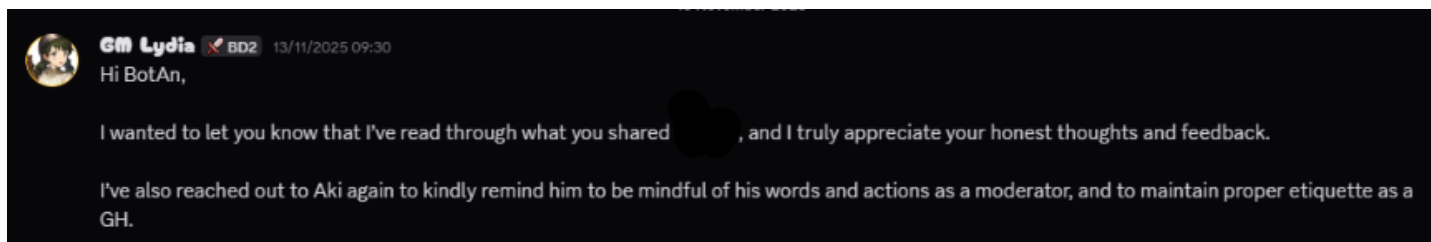
Remember the advice to stop using brick towards players?





Given that I was yanked out from Helper for being rude, I, obviously, pinpointed the behavior that, in my opinion, can be seen as worse.

I received this reply:

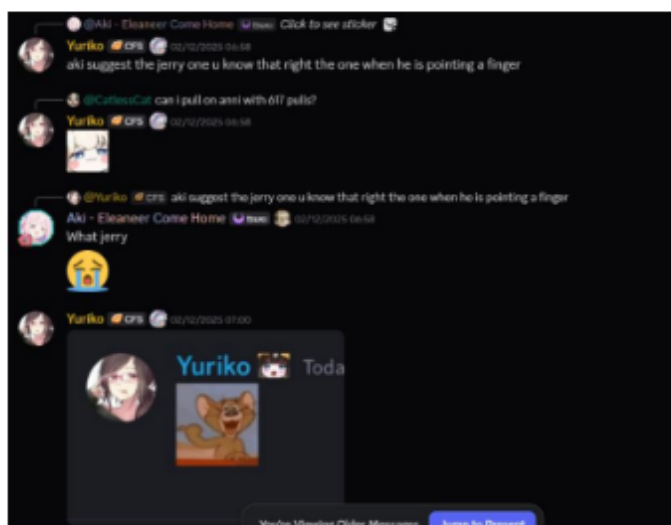


What bothers me is having double standards of “kindly reminding” when it comes to Aki, but warnings with threats to remove the roles if that happens again, when it comes to me.

Especially given that Aki became a moderator, a job that is **even more demanding, especially when it comes to behavior.**

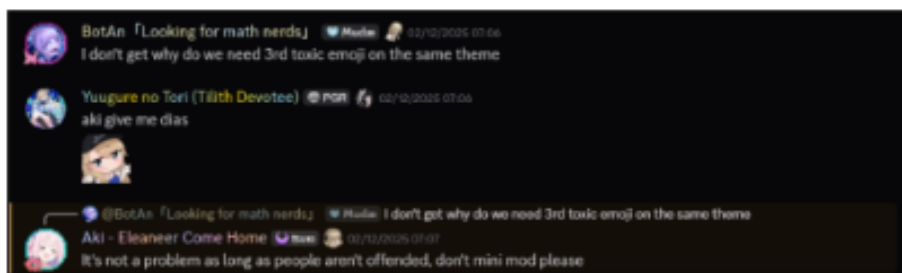
Additionally, there were multiple bad calls from Aki as a moderator.

From my letter to Lydia:



In case you actually aren't, here's short explanation. There was a brief discussion about making new emoji, having Jerry emoji as base one (on the screenshot on the left). In case you need to check it yourself (and to prove there is no image edits), here's [link](#) to the top message which somewhat started the situation.

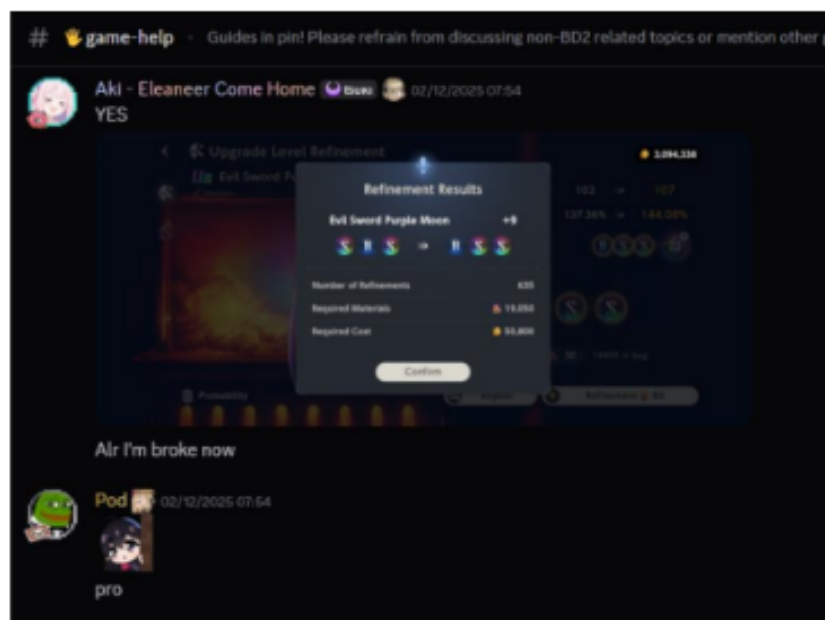
In continuation to this conversation, I [expressed](#) my negative opinion about having this kind of emoji which clearly expresses laugh at someone. I [got warning](#) of “don't mini mod please” from Aki.



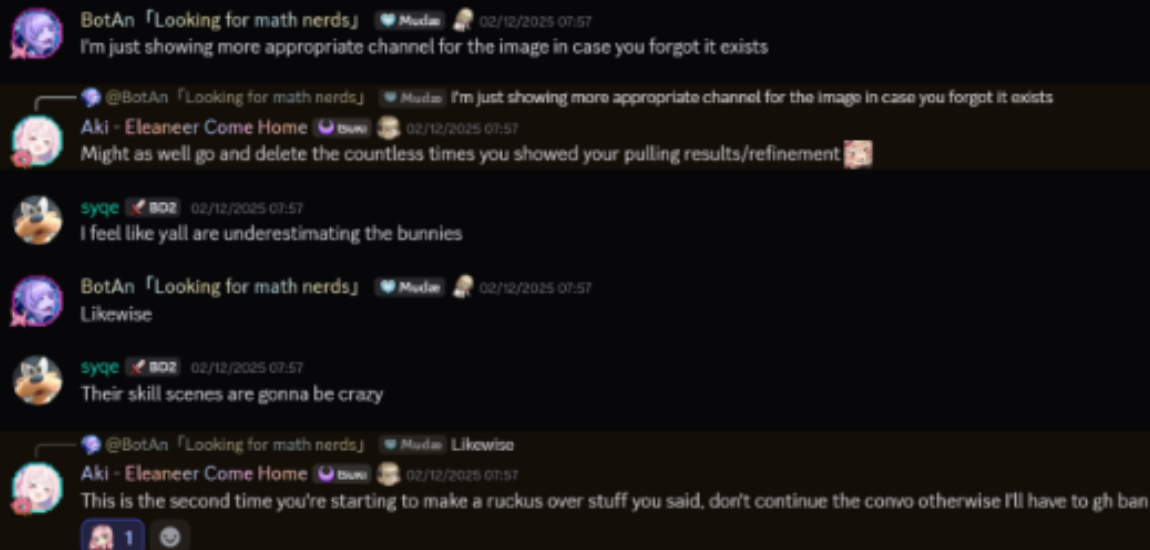
First, I don't have power to "mini mod", all I can do is to report content I find not acceptable to moderators

(because I have Community Reporter role). Second, mini modding = mini moderating implies I tried to do moderator's job instead of themselves, which isn't similar in any way to expressing my own opinion.

After weak answer of "it is a minimod because you are telling people what to do" which isn't reasonable, we ended conversation.

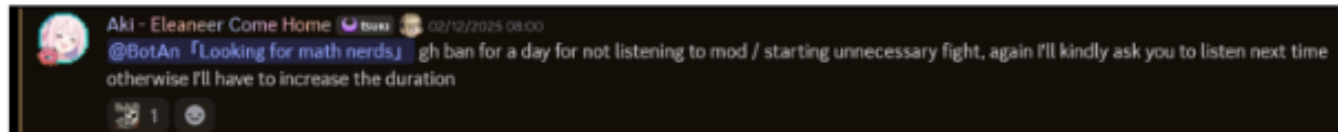


After short time Aki [posts](#) his lucky refinement in #game-help, I remind him of existing of #show-off channel just for the stuff like that, but I get warning about minimodding again.



After [this brief conversation](#) I reacted with the emoji (seen on the screenshot) and no longer continued the conversation.

However, short after [I receive GH ban](#) for not listening to mod / starting unnecessary fight.



I asked Aki what's the reason for the ban and I [receive](#) this



However, there are few issues with this.

First, I did comply with the warning of not continuing the conversation.

Second, you yourself said you can't do anything to people who use emoji because they can mean a lot of things. However, this didn't stop Aki from counting this as a valid reason for a ban.

Third, "multiple times" = 2 each regarding different situations, where I both complied with.

I don't know who was in charge of decision, but my ban was lifted up earlier, and I'm grateful for that to whoever overruled Aki's decision.

However, back to all our previous conversations, I got no form of notification about my ban being lifted up. Which I don't find that much of an issue *in this particular case*, but it's adding value to having whole issue with no communication from the mod team.

I also don't know there was any **serious talk** with Aki about basically power abuse or invalid ban reason and so on (because I don't think I would have my ban lifted in case it was really valid). If it was the wrong ban, I did not receive any apology either.

So key points from this situation:

- Communication isn't fixing / isn't fixing as good as it could be
- Mods (or at least Aki) using emojis / reaction as a valid reason for a ban despite you saying completely different things to me earlier, which again shows a problem in communication

Links in the screenshots:

[1](#) | [2](#) | [3](#) | [4](#) | [5](#) | [6](#) | [7](#)

In the letter, I raised once again that communication is not fixed and that a moderator abuses his powers. Additionally I touched once again his unchanged behaviour in #game-help, regardless of "friends" or new players.

The reply from GM was following:



GM Lydia  10/12/2025 04:37

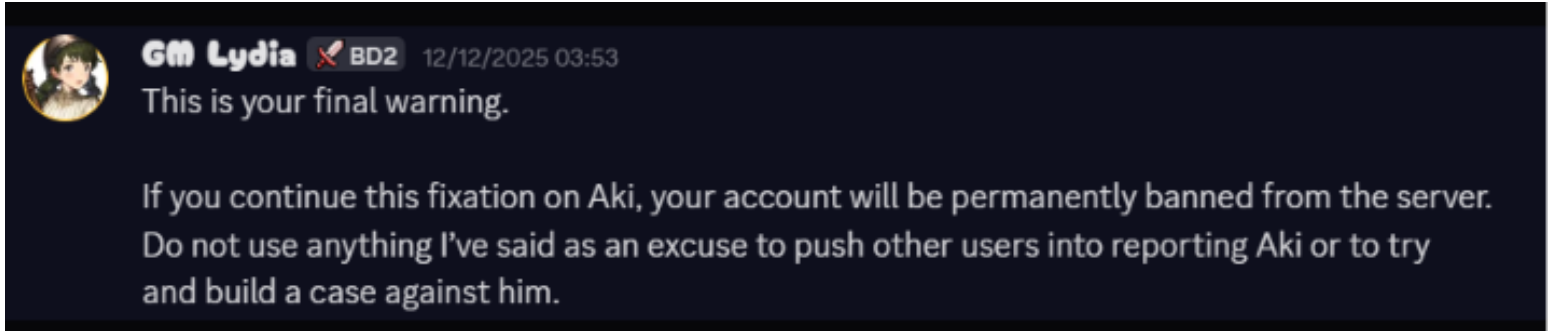
If other users, not just you, start raising concerns about Aki's behavior, I'll take action at that point. I think it would be better if you stopped bringing up Aki from now on as well. If he really gets on your nerves, it's probably best to just block him so you don't see his messages anymore. I'll also ask Vigi to look into recruiting additional Game Helpers.

The reply shows few things:

- 1) Moderators are able to escalate disciplinary actions without proper justification, directly resulting in unwarranted bans.
- 2) Administration acts on report volume rather than report quality. This was already proven by 2 errors — roadmap removal (was reverted by Lydia personally) and this GH ban (was reverted by Vigilance, as it was figured out later).
- 3) Administration overrules objectively faulty decisions from their own moderators, sometimes silently, sometimes after complaints about wrong decisions to begin with. This is a **major flaw** in the administration system.
- 4) Valid complaints regarding faulty moderation are dismissed as personal disputes simply because they involve a specific, recurring staff member (in this case, Aki).

Warning itself

Following the conversation held on 10th of December, I receive “final” warning about fixation on Aki:

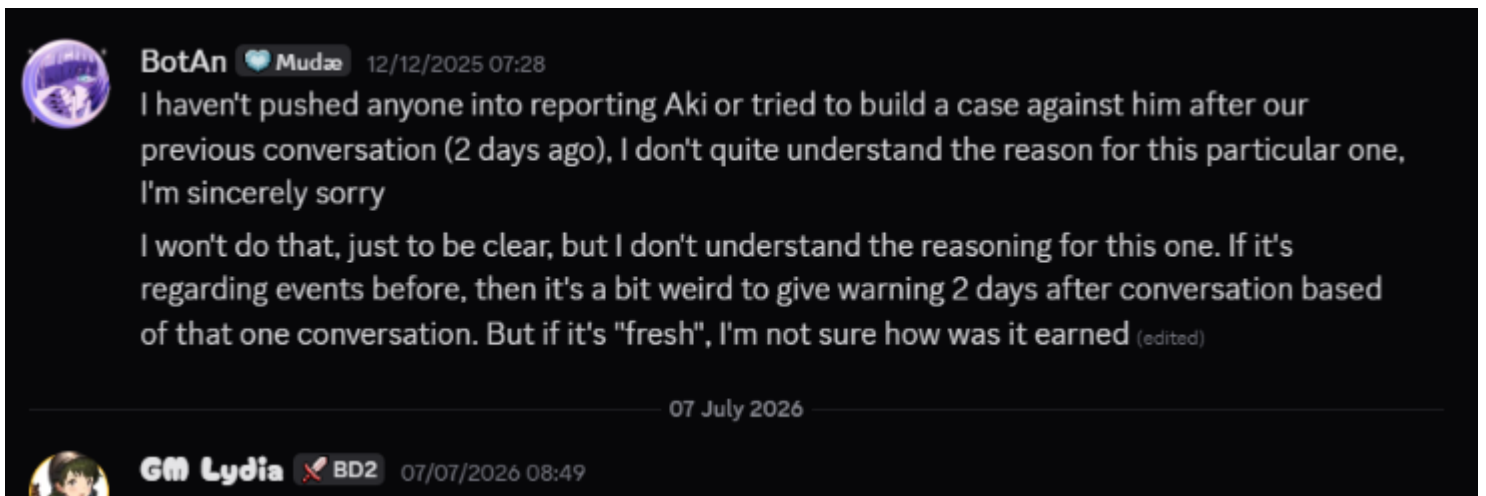


Once again, no explicit reason was provided, aside from things that I should not do.

That, once again, creates a paradox, where I, personally, see only two reasons this warning could have been issued:

- 1) Based on the text in the bottom, it is issued based on me inquiring whether users were comfortable with Aki's behavior. However, this was happening a week before the last conversation (10.12), therefore, it is an attempt to punish retroactively based on delayed complaints or something. Moreover, I never “pushed” anyone into reporting Aki, and my questioning ended after receiving most replies stating “He’s just Aki, therefore I’m fine”
- 2) If it is issued for things that were happening between 10.12 and 12.12, then it shows a huge double standard, because during that time the only thing I was doing is stress-testing to force the issue, mimicking Aki’s manner of speech, being reassured that using the same words was completely fine. If they received complaints and linked it to Aki, it exposes a clear double standard — permitting one member to use specific phrasing freely while penalizing another for identical language.

My sincere attempt to clarify things was left unanswered (check dates, 07.07.26 message is unrelated).



Chapter Conclusion

I never tried to fight Aki. As normal people, we are bound to have disagreements. I respect him as a player that taught me how to properly play the game. However, my whole point was never about complaining over a single person.

My point was to prove that:

- For the one person, two warnings are enough to revoke the role, while for another, everything that's done are "kindly reminders"
- Moderator errors based on the bias and personal opinions go unaddressed .
- Moderation communication is incredibly weak.
- There **is a high level of double standards** applied to specific individuals.
- I tried my best to improve the community, but was met with gatekeeping.
- Errors are "fixed" silently even if they go beyond internal mistakes.
- Specific issues brought up regarding staff misconduct are dismissed as 'fixation' simply because they involve a specific individual.

Chapter 3: My complaints about the server

I acknowledge that I am one of many users within the Maincord. My voice, on paper, should be one of many. However, since administration “gives me more consideration than a regular user”, I suppose that pinpointing weak points of the server would be at least taken into evaluating. Sadly, almost everything that has been pointed out by me, recently, was ignored or just lost in tracks.

Aside from double standards when it comes to moderation, the server suffers from operational neglect from the administration side.

#bug-report channel

The screenshot shows a Discord interface with a dark theme. The left sidebar displays a list of bug reports under the 'bug-report' channel. The right sidebar shows a list of replies to these reports, with 1,065 results displayed. The bottom of the screen shows a Windows taskbar with various icons and a system tray with the date 03.08.2026 and time 18:51.

bug-report

from: gmneowiz in: bug-report

1,065 Results Filters (2) Sort

Cannot save gear filter for UR4 gear
cymmina: I can save a filter for the following: • UR rank • UR rank + 4 rarity + one specific gear
0 25m ago

Memory Leak and Crash upon entering Manage Gear on Guild Raid
Darestine: In game name is Darestine. Exactly what it says on the title, took like 15 seconds to re...
2 2 26m ago

Incorrect Glacia costume order setting after game restarts
cymmina: If I set Glacia's skills according to the first screenshot, the game remembers this setting...
0 4h ago

Weird bug after purchasing costume upgrade
Adjud: I noticed the store reset, I saw 0/10 draw tickets to be purchased, I used the costume selec...
0 22h ago

My account won't log in
Milk!: UID: 20196795 I had to uninstall the game, and now that I've reinstalled it, I can't log in to my account; ...
1 4 1d ago

Purchased Crimson Lotus Sylvia not showing in the account, mail, or elsewhere.
Signas: I've purchased Crimson Lotus Sylvia. The Special Skin has not been awarded to me throug...
0 1d ago

PC bug all of a sudden
GM Lydia BD2 29/07/2026 08:29
Hello, please restart the game and check whether the issue still persists.

Can't sell units in Soul Wager
GM Lydia BD2 29/07/2026 08:28
Hello, sorry for the inconvenience. Could you let me know your UID?

Missing rewards from suspended fiend h...
Message could not be loaded
GM Lydia BD2 23/07/2026 09:50
Sorry for the inconvenience. Season 71 level clear rewards have not been distributed yet. Please note that they are scheduled to be sent during next week's maintenance.

Which season are you referring to? Season 71?
GM Lydia BD2 23/07/2026 06:00
Please also send us your UID.

< Back 1 2 3 ... 43 Next >

ENG 100% 18:51 03.08.2026

Most of the valid, reproducible bug reports are being left unanswered for weeks, if not completely. The CM reply rate is even worse, working in rare batches, with usually answers having 7+ days of delay. That raises concerns as to if those reports are even forwarded to the developer team.

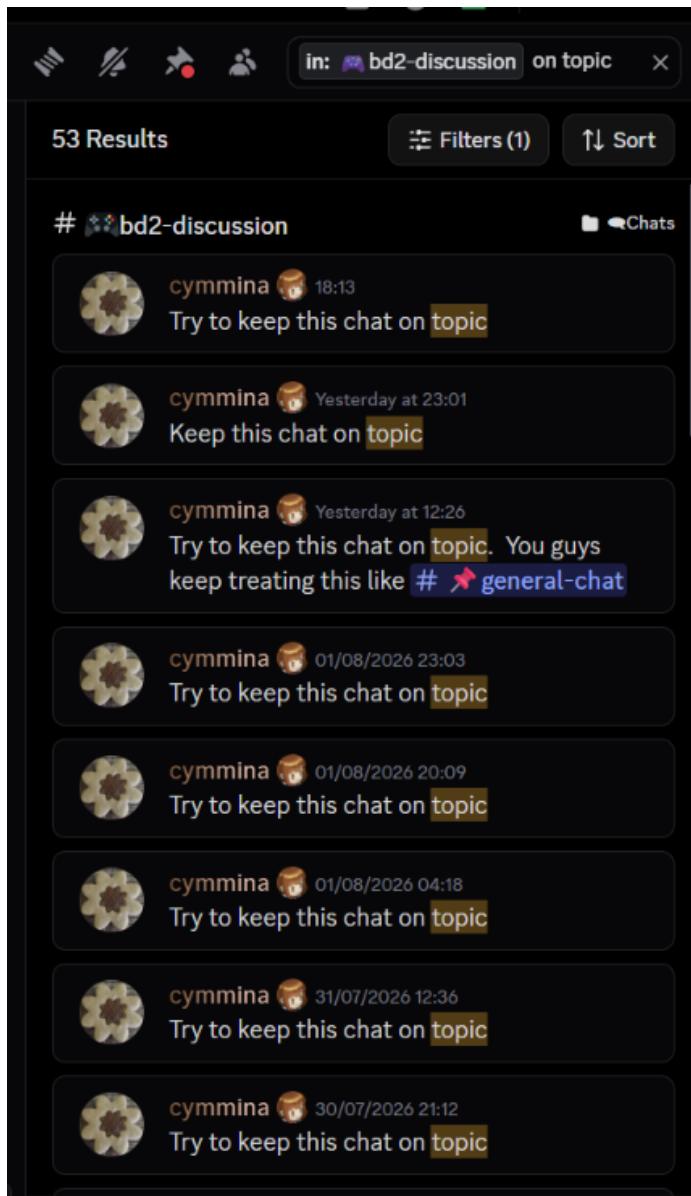
#language-error channel

The same issues as above. Some issues are left unanswered for **months**. And, again, those are completely **valid** reports and not attempt to troll. This behavior makes any user-to-dev feedback useless due to an unresponsive mechanism in-between.

#general-chat, #off-topic, #bd2-discussion

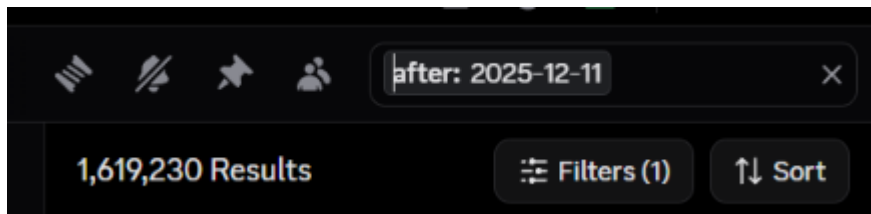
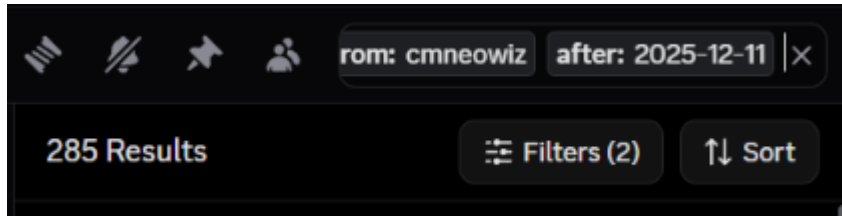
#general-chat and #offtopic essentially got merged into the same place, rendering separation nearly redundant.

#bd2-discussion heavily leans off-topic despite being created as Brown Dust 2-related channel only. Check the amount of recent messages saying to be on topic...



This highlights a clear lack of moderation and staff presence. We will touch that later.

Community Managers



There is a clear disconnect between GM promises and the actual data. While some community partners were previously given CM roles, this is one labeled @cmneowiz, therefore, official, therefore, not temporary and should have more communication compared to 7 messages in the last month, only 1 of which is “chatting on the server”.

Notices Errors

Recently, there have been a lot of errors in notices, and it’s not the issue of the translation team alone.

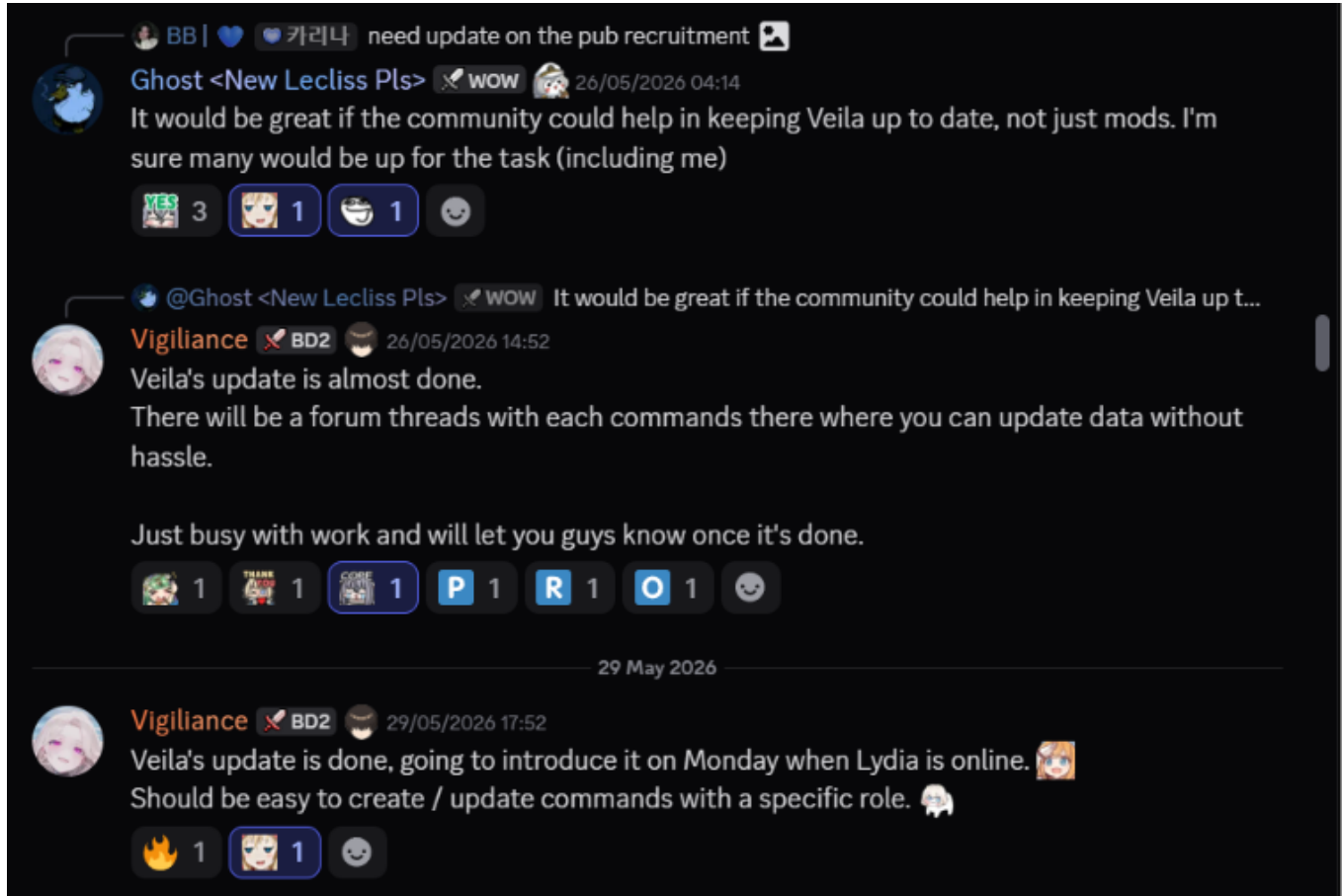
The first case is the wrong day for maintenance ([link](#), fixed) and the second case is the wrong cypasted Developer Notes name, supposedly, due to a rush to publish all stuff accumulated within the absence of a GM responsible for this. ([link](#), not fixed by the date of the file). Those are mistakes that should be obvious, but somehow left uncorrected until called out.

Veila

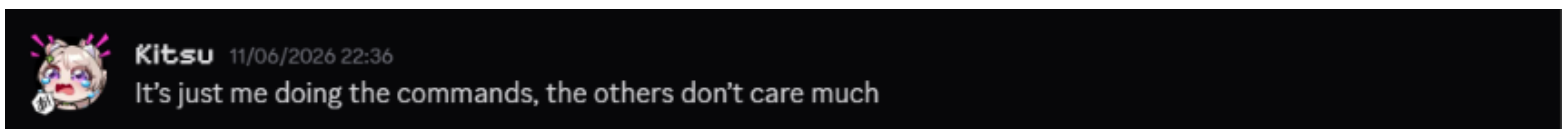
The bot that is a genuinely very convenient tool to help the newbies is now led by Kitsu. There are few issues around that.

First, it never removes the issue of a single person maintaining the bot.

Second, this promise never actually was fulfilled:



Third, the bot still carries outdated information. I do not blame Kitsu for that. It is a huge chunk of the job to be done. But seeing “others don’t care too much” just removes a trust in the system.



The key source of information for new players being outdated is a major oversight. Yet, no one from administration or moderation acknowledges this as an issue.

?codes command was removed with the idea of creating a channel for codes.

2 months later, no code channel has been created. Poor decisions forced active players to suggest new players to third-party websites for codes — it strongly indicates issues as a project. #mod-notice does provide codes, but it is flooded with extra notifications, creating no visible list or self-claim feature.

And it's not like there is no one willing to help — it's just that help has been rejected to favor specific people, preferably moderators or game helpers, without asking them their opinion much.

One more recent thing was no notification about the season reset — there was no notification about Tower of Salvation & Taros Tactical Manual reset, which was a thing before, but usually was done manually based on the time of messages. (30.07 — reset day for Tower of Salvation, Taros Tactical Manual)



Veila

 APP

29/07/2026 17:00



Final hour before Golden Colosseum settlement!

Wednesday, 29 July 2026 18:00 — 5 days ago

If you want to get notified about future PvP settlement reminders, mode updates, and other PvP-related alerts, grab it here: #  roles > .

@PvP Alerts

 10

 1



31 July 2026



Veila

 APP

31/07/2026 03:00

Last Day Before Monthly Shop Reset

Last chance to buy the monthly shop items before reset!

[Shop]

- Golden Thread: Costume Selective Enhancement (unidue), Tear of Goddess, Spark of Rampage, refining powder.

Community Reporter role

There was a role called the Community Reporter. Those were designated people that could report the stuff via Veila in case it violates rules. In theory, it should give an easier job for moderators.

It was **silently** removed, and the command was deleted (or hidden) from role list altogether

This, from my point of view, can be caused by two things:

- 1) Your moderation is effective enough it does not need help from active users;
- 2) It does not provide efficient results that its maintenance is no longer relevant.

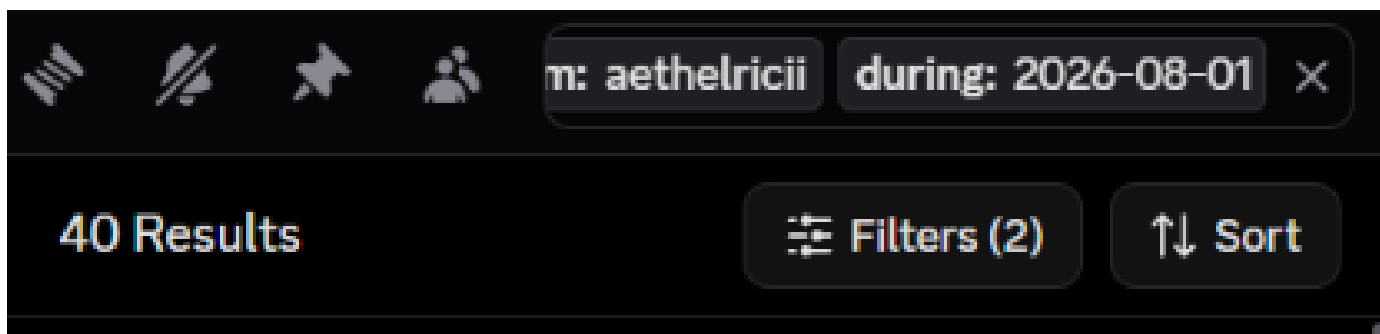
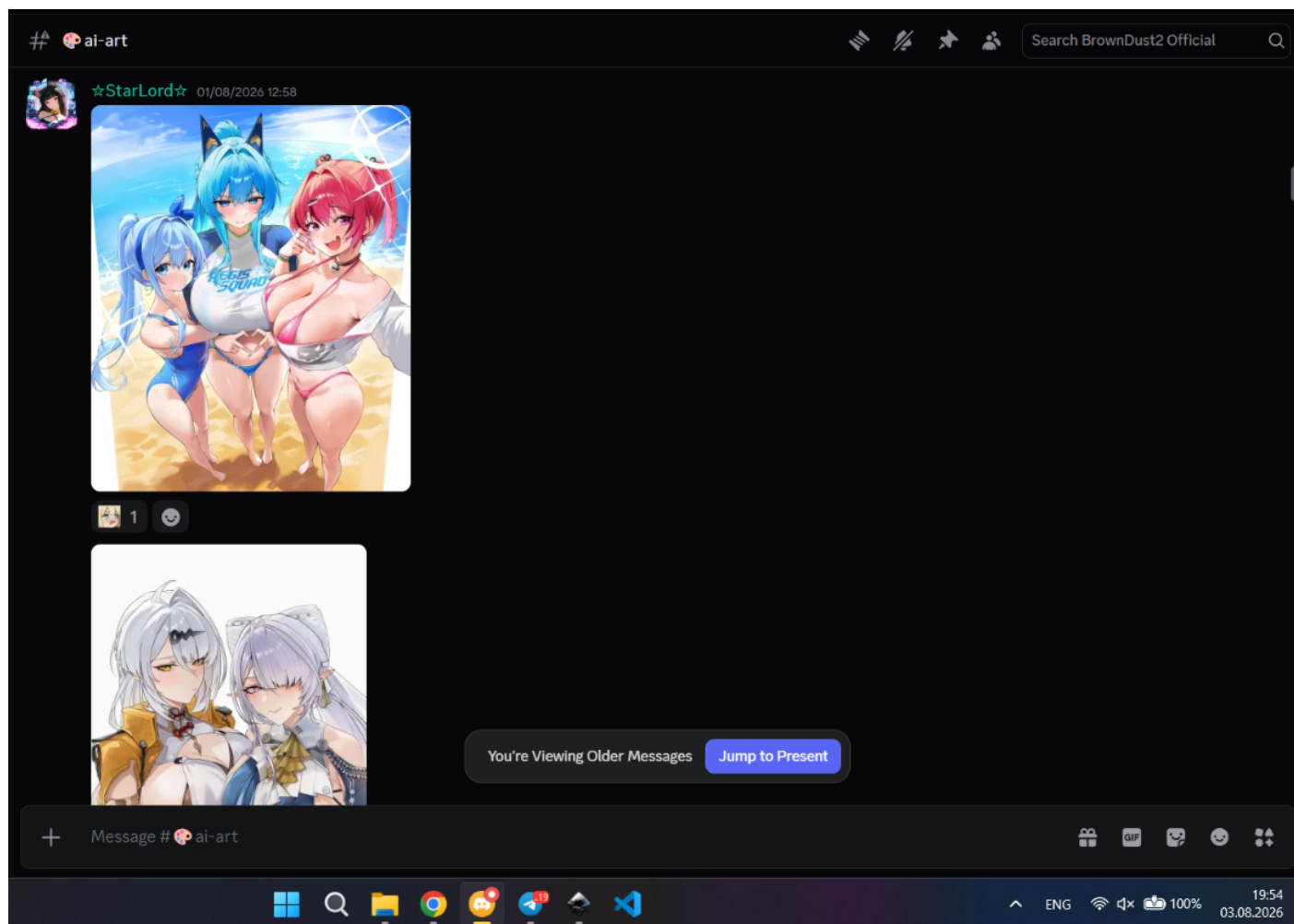
Based on the fact that you now need to ping a moderator to clear stuff up, neither of the points hold up really strong.

Moderation

In short, it is absent.

To give some examples:

- 1) #bd2-discussion channel I brought up earlier. If a regular (respected) player has to step up to stop conversations from going too south, while there is no moderator in sight, it shows there are issues.
- 2) There was, and [are](#), AI arts that are from a completely different game. It is not allowed by the rules of the channel. Yet, it was never removed, even based on the fact that moderator not only was online, but was additionally posting stuff in different channels.

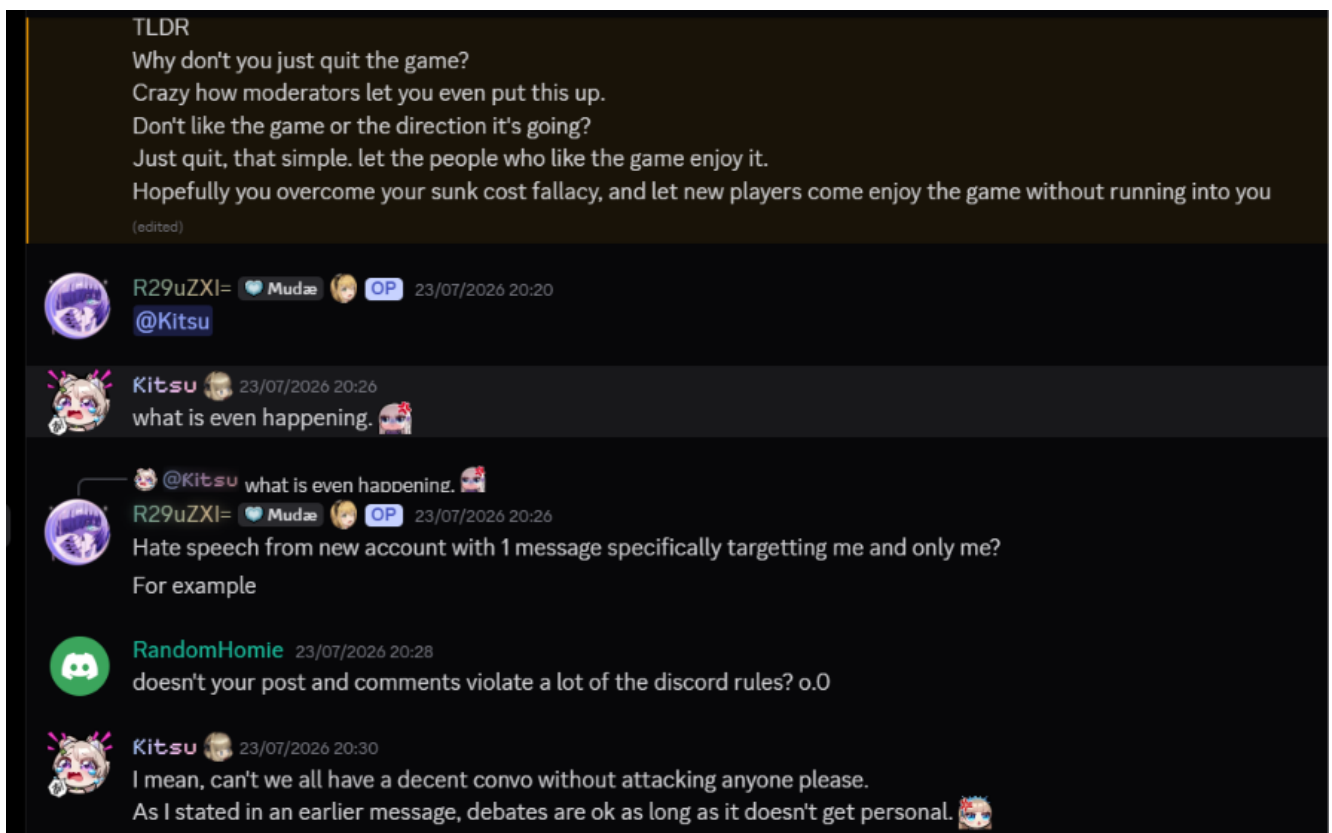


3) Recently I received a false positive mute issued by Veila for posting a full web-picture of my Compendium page.

There is nothing wrong with false positive mutes. Tech stuff is not perfect. However, not removing a mute after 11 hours (!) on a 159k member server while clearly having a picture which implies it is, indeed, a false positive, is a bad sign. I had to personally contact a moderator to remove the mute.

4) Most discussions in #game-suggestions are completely ignored by the moderation. There are multiple instances of “rude, offensive language” that should be warned, but it is getting ignored. There are instances of 1 person arguing against a bunch of people, often pros, providing no evidence or twisting the facts, while it’s not even a question of opinions; it also gets ignored.

The obvious alt account, that just was created, and first ever message was targeted towards myself, accusing **moderators** of allowing a content that’s breaking **discord rules** (never specified, which) and that gone radio silent after 16 messages with 0 messages saying anything about Brown Dust 2 as a game is met with “can we keep matters civil please”





from: randomhomie0860

16 Results

Filters (1)

Sort

48th Developer Notes Ranting

game-suggestions

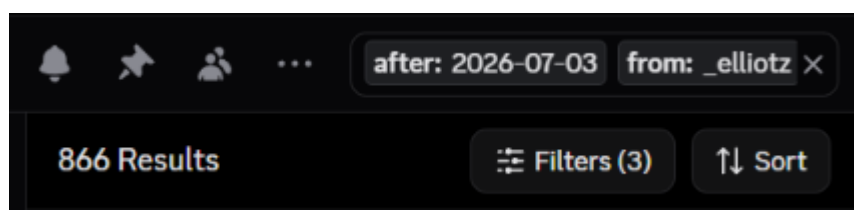
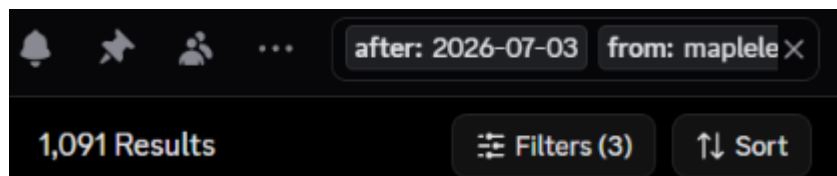
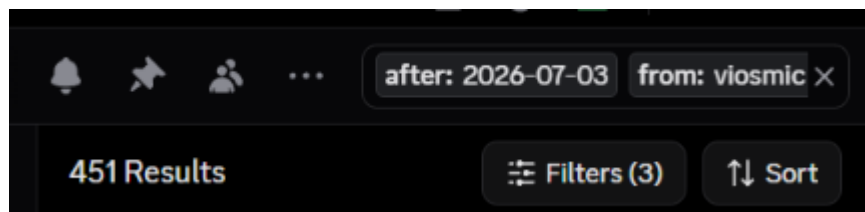
 Message could not be loaded

 **RandomHomie** 24/07/2026 05:21

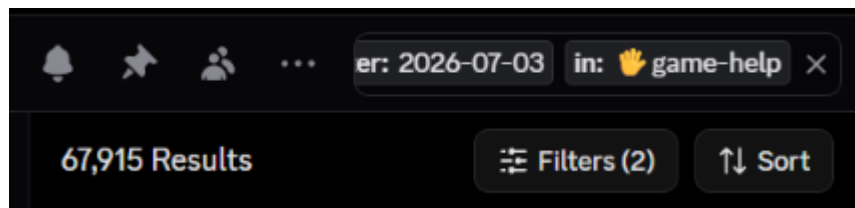
Your boi BotAn called in the mods and they asked not to dispute further, go ahead and read the rules, I'm not going to escalate it further. Looks like others had issues too though with how the post violated the rules and etc.

Game Helpers

Some moderators claim that I think of the game-helper role as a status role. On the contrary, from my personal point of view, game helpers bear more responsibility and must be visible in game-help channel.



Total, three helpers have 2408 messages in a span of a last month in #game-help.



In total, it is 3.54% of total messages combined. That is less than some individuals that also help new players, such as Dunemo or Tetius. Which indicates that “unrecognised” or “retired” helpers help more than actual, recognized, helpers, **combined**. This signals a disconnection between official recognition and actual utility in the channel.

#newbie-guide-qna

The forum entirely copies #game-help channel, but falls behind in response quality and time. Usually even answered questions have no response due to huge delays between messages. No helper prioritizes the forum, creating a vacuum. I raised the question before, but it was not taken into account.

Document Conclusion

Despite the fact how much I love the game and the community, there are a lot of red flags that make the server go into the downfall as it is now.

- **Huge double standards in moderation / administration**
- **Lack of transparency**
- Often passive moderation and lack of it
- Poor moderation communication
- Silent cover of slip-ups
- Extremely slow and passive CM / GM activity regardless the players feedback
- Increase in notices errors
- Disregarding / half-abandoning server utilities
- Wide disconnect in community recognition
- Single-maintainer bottlenecks

Given these issues — especially the heavy double standards and lack of transparency — I am stepping back from helping on the server for an undefined amount of time. Doing so protects me from further targeted enforcement driven by the personal biases of those who control server positions.

As I was saying before, this decision does not affect the Compendium, Banner Recommendations or my sheets. I am still determined to help the community with high-quality guides and unique information. Just not within the Maincord, given the current situation.

Yours, BotAn